

ENRICH HOTELS x Raya Promo: GET 1,000 ENRICH POINTS OFF Terms and Conditions

1. The **EnrichHotels x Raya Promo GET 1,000 ENRICH POINTS OFF** ("Promotion") is organised by **Enrich by Malaysia Airlines Berhad** ("Organiser") (Company No.: 201401040794 (1116944-X), a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000, Sepang, Selangor.
2. Enrich Hotels is powered by **Rocket Travel** ("Rocketmiles"). The Promotion is open to all active Enrich Members.
3. The Promotion is valid from **04 March 2024 until 30 April 2024** ("Promotion Period"), Malaysia time.
4. The Promotion is available at **Enrich Hotels website** ("Enrich Hotels").
5. This offer is valid for bookings on a per stay basis and reservations made between 04 March 2024 and 30 April 2024 by 23:59H (Malaysia Time). Enrich Member must complete the stay before/on 31 July 2024.
6. Subject to the Terms and Conditions herein, Enrich Member who is a new user to Enrich Hotels will be given per stay only.

Campaign Details

1. To be eligible for this Promotion, Enrich Member must book through the 'Enrich Hotels' website at: <https://www.enrichhotels.com> before 04 March 2024 by 23:59H (Malaysia time).

Campaign:

Booking Period : 04 March 2024 - 30 April 2024 by 23:59H (Malaysia Time).
Hotel Stay Period : 04 March 2024 - 31 July 2024

To be eligible for this promotion, the following conditions apply:

Redeem at least one (01) night stay at any hotels from the 'Enrich Hotels' website.

2. The hotel stay must be redeemed with full Enrich Points only.
3. Enrich Points + Cash paid for the hotel stay will not be eligible for the 1,000 Enrich Points discount.
4. The hotel stay must be redeemed with at least 10,000 Enrich Points to be eligible for the 1,000 Enrich Points discount and will be automatically applied upon completing the hotel booking.
5. For payment, login to your Enrich Account at <https://enrich.malaysiaairlines.com/enrich.html> and redeem Enrich Points for the stay.
6. For payment, login to your Enrich Account at Hotel stay must be completed before/on 31 July 2024 23:59H (Malaysia Time).

Other Terms and Conditions for 1,000 Enrich Points off Redemption Sale:

1. This Promotion is valid for redemption with full Enrich Points made between
 - 04 March 2024 00:00H to 30 April 2024 23:59H (Malaysia Time)
 - 04 March 2024 to 31 July 2024 (Malaysia Time) for hotel stay
2. To be eligible for this Promotion, the booking must be made through the Enrich Hotels site <https://www.enrichhotels.com>
3. This Promotion is only applicable when redeeming with full points (100% Enrich Points) made via the above link only.
4. The Promotion is not extended to Enrich Members who use a combination of Enrich Points + Cash.
5. The 1,000 Enrich Points discount is applicable to all hotel properties found at the 'Enrich Hotels' website.
5. To redeem Enrich Points, Enrich Members need to log in with Enrich membership credentials.
6. The discount is open to new and existing Enrich Member who have used Enrich Hotels.
7. There are no restrictions on the property booked or length of stay.
8. Rocketmiles standard terms and conditions apply. Please refer to <https://www.enrichhotels.com/terms> for the full 'Enrich Hotels' terms and conditions.
9. The promotional offer above is open to both new and returning customers.
10. The promotional offer above cannot be combined and cannot be applied to existing bookings or retroactively applied to bookings not made using the link above.
11. Enrich members will not earn any Enrich Points for the hotel stay redeemed with Enrich Points.
12. Any dispute or discrepancies with regards to the hotel booking, Enrich members are required to email 'Enrich Hotels' concierges at support@enrichhotels.com managed by Rocket Miles or contact them by phone at: Toll Free: +17736728914 / Local: +60392126871
13. All other Enrich Terms and Conditions will apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich.html> for more information.

General Terms and Conditions

1. By joining this Promotion, it is deemed that Enrich Member have read and have agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may result in forfeiture of the Offer at the Organiser's absolute discretion.
2. All other rules and regulation including Enrich Programme Terms and Conditions and Enrich Hotels Terms and Conditions shall apply.
3. The Organiser shall not be liable for any disruption during the Promotion Period, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption, reasonable efforts shall be used to remedy the disruption and resume the Promotion on a fair and equitable basis to the entrants.
4. The Organiser reserves the right to cancel, suspend, postpone, or extend the Promotion without any prior notice. For the avoidance of doubt, any cancellation, suspension, postponement, or extension by the Organiser of the Promotion shall not entitle Enrich Hotel customers to any claim or compensation against the Organiser, its agents and employees for any and all losses or damages suffered or incurred by the Enrich Hotels Customers as a direct or an indirect result of the act of cancellation, suspension, postponement or extension.
5. The Organiser, its agents, and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion or with the Offer presented or forfeited.
6. The Organiser reserves the right at any time to amend, delete or add to any of these Terms and Conditions including the mechanism of the Promotion at its absolute discretion without prior notice.
7. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Promotion.
8. If any matter arises which are not covered in these Terms and Conditions, they will be determined solely by the Organiser.
9. The Organiser shall ensure that the collection, use and disclosure of the Enrich Hotels customers personal data in their participation of this Promotion are consistent with the Malaysian Personal Data Protection Act 2010 ('PDPA'). It is acknowledged that personal data collected and processed in under this Promotion is obtained voluntarily and with your consent. The Organiser shall ensure that under no circumstances is the collected data, disclosed or sold or passed on to third parties for any reason. However, the Organiser may disclose the data collected for a purpose directly related to the purpose it was disclosed at the time of collection to a third party such as other Organiser's affiliates and subsidiaries or in circumstances specified

in the Malaysia Airlines Personal Data Privacy Policy as published at the Organiser website. The Organiser should not be held liable for any damage caused as a result of the collection, use, disclosure, loss, misuse, modification, unauthorised or accidental access, alteration or destruction of your personal data unless the actions of the Organiser were deliberate or grossly negligent.

10. This Promotion and these Terms and Conditions are governed by the laws of Malaysia. Enrich Hotels customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.