

TIER CARRY FORWARD

Terms and Conditions

1. Elite Points are accumulated in a calendar year, from 01 January through to the end of the year, 31 December and thereafter reset to zero (0) on 01 January in the new calendar year.
2. Effective 01 January 2024 earned Elite Points over and above the required qualification in a year for the renewal or upgrade of tier status are eligible to be carried forward to the next calendar year.
3. The carry forward Elite Points is capped at fifty percent (50%) of the requalification requirement as stipulated in the table below: -

Tier	Standard Requalification (Elite Points)	Maximum Carry Forward (Elite Points)
Silver	30	15
Gold	60	30
Platinum	100	50

4. The eligibility for Tier Carry Forward will be determined based on the earned Enrich Member's tier and the credited Elite Points as of 31 December. Enrich Members can view their carried-forward Elite Points by accessing their account in Enrich Online.
5. In the event there are any adjustments to the Enrich Member's tier or credited Elite Points due to missing Enrich Points claim, these adjustments will not be considered for Tier Carry Forward. This means the carry forward Elite Points posted on 01 January will remain final despite any subsequent adjustments. However, these adjustments will affect the upgrading of the Enrich Member not the carry forward Elite Points amount.
6. The carry forward Elite Points will be added to the Elite Points earned in the new calendar year to determine the Enrich Member's tier status.
7. Excess Elite Points can be carried forward only once from the current to the next calendar year.

Example:

Enrich status as of **31 December 2023:**

- Enrich Member has earned total 55 Elite Points and retain as Silver.
- Enrich Member can carry forward 15 Elite Points in next calendar year of 2024.

Enrich status as of **2024**:

- First flight activity in January 2024.
 - In February 2024, Enrich Member made a claim of flight activity in November 2023 and earned 6 Elite Points.
 - However, the 6 Elite Points is disregarded but the Tier will be upgraded to Gold. Hence, the Enrich Points for November 2023 and January 2024 will be accrued with multiplier 2.0 instead of 1.6.
 - Manual adjustment is required on this flight activity.
8. Malaysia Airlines also reserve the right to change, modify, suspend or discontinue the Tier Carry Forward or any part thereof with or without notice.