



# **TERMS AND CONDITIONS**

Royal Selangor International Sdn Bhd

- 1. The Enrich X Royal Selangor International Sdn Bhd Privilege Discounts for Enrich Members is organized by Enrich by Malaysia Airlines Berhad and Royal Selangor International Sdn Bhd ("Organisers").
- 2. Royal Selangor is managed by Royal Selangor International Sdn Bhd (Company No. 008946-K), a company incorporated in Malaysia and having its registered address at 4 Jalan Usahawan 6, 53300 Setapak Jaya, Kuala Lumpur, Malaysia ("Royal Selangor")

## [A] Duration & Eligibility

- 1. This Promotion is from **01 March 2024 to 28 February 2025** ("Promotion Period") Malaysia Time and open to all Enrich members subject to the following Terms and Conditions.
- 2. The Promotion and the privilege offered is open to all Enrich Members at Participating Royal Selangor Stores (details in Exhibit 1).

Privilege Offers	Mechanics/ Requirement	Enrich Members Tier
<ul> <li>10% discount with minimum purchase and upgrade to Royal Selangor Elite or Elite+ Qualifiers criteria:</li> <li>i. Malaysia: RM2,000 in a single receipt</li> <li>ii. London: £ 400 in a single receipt</li> <li>iii. Hong Kong: \$ 4,000 in a single receipt</li> <li>iv. Singapore: \$ 800 in a single receipt</li> <li>Royal Selangor Elite and Elite+ members will then enjoy the privileges offered in the subsequent transaction onwards in all Royal Selangor's outlets.</li> </ul>	<ul> <li>a. Minimum purchase is required in a single receipt.</li> <li>b. All Enrich members are eligible for this privilege offer.</li> <li>c. Enrich members are required to present the privilege offer e-Voucher on Malaysia Airlines app to redeem the offer.</li> </ul>	Blue, Silver, Gold, Platinum

3. During the Promotion Period, Enrich Blue, Silver, Gold and Platinum Members will be entitled to the following privilege offers: -





- 4. Enrich Members will not earn Enrich points or Tier Elite Points for any purchases at the outlet under this Promotion.
- 5. In order to utilize the Special Privilege Discount e-voucher ("e-voucher"), Enrich members are required to follow the steps below:
  - a. To search the e-voucher:
    - i. Download Malaysia Airlines App.
    - ii. Login to Enrich account.
    - iii. Click "MHvoucher" and select the preferred e-voucher under 'Hot Deals'.
  - b. How to claim the e-voucher:
  - i. After selecting the voucher from 'Hot Deals', click "Redeem" and then "Confirm" to claim the Deal.
  - ii. Deal is successfully redeemed.
  - iii. Click "View My Vouchers" button to view the claimed Deal.
  - c. How to use the e-voucher:
    - i. Enrich Member **MUST** be present at the Royal Selangor store.
    - ii. Open the Malaysia Airlines app, choose MHvoucher and tap the top right voucher icon
    - iii. Select the voucher that you want to use, and Click "Use Now" button
    - iv. Click "Yes" button to confirm.
    - v. QR code, Barcode and Text Code will be displayed and to be used at Merchant
    - vi. Present the e-voucher upon payment at the cashier
- 6. Enrich Members are required to present the Privilege Discount e-voucher on Malaysia Airlines app upon payment at the cashier to be eligible for the discount.
- 7. Only one (1) Privilege Discount e-voucher can be used per transaction.
- 8. An Enrich Member can claim up to (ten) 10 e-vouchers per month.

[B] General Terms and Conditions

- 1. The Organisers, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Special Privilege Discounts Promotion shall be settled between the Member and Royal Selangor. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
- 2. The Organiser is not liable for Royal Selangor failure or delay in providing the goods or services to Enrich Member.
- 3. The Organiser reserves the right at any time to change, modify or cancel the Privilege Discounts Promotion rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <a href="https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html">https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions</a>





- 4. The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
- 5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
- 6. By participating in this Promotion, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organiser's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organiser shall not be liable for any claim whatsoever resulting from the Member's participation in this Promotion.
- 7. The Organiser will not be held responsible for any typographical errors or misprint under these Terms and Conditions.





# **EXHIBIT 1**

## **Royal Selangor participating outlets/branches**

Participating Outlets/branches are as per published in Royal Selangor official website:

## London, United Kingdom

### **Royal Selangor Battersea Power Station**

Address: G-017D, 30, Ground Floor, The Power Station, Battersea Power Station, Circus Road South SW11 8BU, London

# <u>Singapore</u>

Royal Selangor ION Orchard Address: 2 Orchard Turn, ION Orchard, #04-20, 238801, Singapore

## Royal Selangor (S) Pte Ltd

Address: 10 Bayfront Avenue, #B2-92 The Shoppes at Marina Bay Sands, 018956, Singapore

## Hong Kong

Royal Selangor Hong Kong, Address: Shop 231, 2/F Prince's Building, 10 Chater Road, Central, Hong Kong

### <u>Malaysia</u>

#### Kuala Lumpur Royal Selangor Visitor Centre

Address: 4, Jalan Usahawan 6, Setapak Jaya, 53300 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur

### **Royal Selangor Suria KLCC**

Address: 118B, Level 1, Ramlee Mall, Suria KLCC Kuala Lumpur City Centre, 50088, Kuala Lumpur

### **Royal Selangor Pavilion**

Address: Lot 3.01.06 & C3.10.1A, Level 3 Pavilion Shopping Mall 168, 55100, Wilayah Persekutuan Kuala Lumpur

### Royal Selangor Bangsar Shopping Centre

Address: S4, 2nd Floor, Bangsar Shopping Centre, 285, Jalan Maarof, 59000, Kuala Lumpur

### **Royal Selangor Plaza The Exchange TRX**

Address: L1.100.0,Level 1, Plaza The Exchange TRX, Persiaran TRX, Tun Razak Exchange, 55188 Kuala Lumpur

Enrich 201401040794 (1116944-X)

1st Floor, Administration Building, Southern Support Zone, KLIA, 64000 Sepang, Selangor, Malaysia.





## **Royal Selangor The Gardens**

Address: F 207 First Floor The Gardens, Mid Valley City Lingkaran Syed Putra, 59200, Kuala Lumpur

### **Selangor**

#### **Royal Selangor Sunway Pyramid**

Lot G-1.39, Sunway Pyramid Mega Mall 3, Jalan PJS11/15, Bandar Sunway, 46150 Petaling Jaya, Selangor Darul Ehsan

#### **Royal Selangor 1 Utama**

G 101, Ground Floor, 1 Utama Shopping Centre 1, Lebuh Bandar Utama, 47800, Petaling Jaya, Selangor Darul Ehsan

#### **Royal Selangor KLIA2 Satellite**

Address: S6-2-A23 Terminal KLIA2, Jln KLIA2, 64000, Sepang, Selangor Darul Ehsan

#### <u>Johor</u>

#### Royal Selangor Komtar JBCC

Address: Lot G 28, Ground Floor, Jalan Wong Ah Fook, 80000, Johor Bahru, Johor

## <u>Penang</u>

#### **Royal Selangor Gurney Plaza**

Address: 170-01-01A/31A First Floor, Plaza Gurney, 10250, Persiaran Gurney, Penang

#### **Royal Selangor Straits Quay**

Address: 3A-G-1, Straits Quay, Jalan Seri Tanjung Pinang, 10470, Tanjung Tokong, Penang

### **Royal Selangor Penang International Airport**

Address: L2LFB04C, Level 2, Public Concourse, Departure Hall (Landside) Penang International Airport, 11900, Bayan Lepas, Penang

### <u>Sabah</u>

#### Royal Selangor Suria Sabah

Lot G 67A & G67B, Ground floor, Suria Sabah Shopping Mall, 1 Jalan Tun Fuad Stephens, 88000 Kota Kinabalu, Sabah

### **Royal Selangor Imago**

Address: Lot G-31A, Ground Floor, Imago KK Times Square, Off Jalan Coastal, 88100 Kota Kinabalu, Sabah