

Obtaining MHinsure is easy

By completing the online travel insurance application, you are eligible for cover and there is no need for a medical examination. We offer customers the same price regardless of age. Prices are based on the duration, number of passengers and destination of your trip. For example:

INTERNATIONAL (Single Trip Coverage)

Asia						
COVERAGE	INDIVIDUAL			FAMILY		
Length of Trip	Basic (MYR)	Value (MYR)	Premier (MYR)	Basic (MYR)	Value (MYR)	Premier (MYR)
1-5 Days	27	34	42	67	84	104
6-10 Days	41	51	64	102	127	159
11-15 Days	59	72	90	148	179	225
16-20 Days	79	96	120	196	240	299
21-31 Days	94	116	145	235	290	363

All Countries excluding USA & Canada

COVERAGE	INDIVIDUAL			FAMILY		
Length of Trip	Basic (MYR)	Value (MYR)	Premier (MYR)	Basic (MYR)	Value (MYR)	Premier (MYR)
1-5 Days	38	46	59	96	115	148
6-10 Days	56	68	86	138	171	213
11-15 Days	84	104	130	211	259	326
16-20 Days	105	130	163	263	326	406
21-31 Days	135	166	208	338	415	520

All Countries including USA & Canada

COVERAGE	INDIVIDUAL			FAMILY		
Length of Trip	Basic (MYR)	Value (MYR)	Premier (MYR)	Basic (MYR)	Value (MYR)	Premier (MYR)
1-5 Days	46	58	72	115	144	179
6-10 Days	84	104	130	211	259	326
11-15 Days	115	142	179	288	355	447
16-20 Days	165	204	255	412	510	636
21-31 Days	190	235	293	475	588	733

INTERNATIONAL (Annual coverage)

All Countries including USA & Canada			
COVERAGE	INDIVIDUAL		
Length of Trip	Basic (MYR)	Value (MYR)	Premier (MYR)
Up to 90 Days per Trip	249	299	359
Number of Trips	Unlimited		

DOMESTIC (Single Trip coverage)

COVERAGE	INDIVIDUAL			FAMILY		
Length of Trip	Basic (MYR)	Value (MYR)	Premier (MYR)	Basic (MYR)	Value (MYR)	Premier (MYR)
Up to 30 Days	18	24	36	46	60	90

* International (Single Trip) coverage can be offered up to 180 days

* Domestic coverage can be offered up to 30 days

* Family Coverage can include up to 5 persons under the policy

* Stamp Duty may apply

Contact us

For more information and bookings, please visit www.malaysiaairlines.com

Insurance Sales and General Inquiries

For details on products and policy cover:-

+ (60)3 6207 4114 / 1800 806 376
from 8.00am to 5.30pm (Mon – Fri)

MHinsure-sales@mondial-assistance.com.my

Emergency Assistance

For 24 Hour Emergency Assistance Helpline:-

+ (60)3 6207 4115 (reverse charge call from overseas)
1800 806 377 (toll-free hotline within Malaysia)

Lines are open 24 / 7 throughout the year.

Claims Handling

For details on how to make a claim:-

+ (60)3 6207 4115 / 1800 806 377
from 8.00am to 5.30pm (Mon – Fri)

MHinsure-claims@mondial-assistance.com.my



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Summary of Benefits	International (Single Trip/Annual Coverage)			Domestic (Single Trip Coverage)		
	BASIC	VALUE	PREMIER	BASIC	VALUE	PREMIER
TRAVEL INSURANCE BENEFITS (in MYR)						
MEDICAL & TRAVEL ACCIDENT BENEFITS						
Emergency Medical And Dental Expenses	Up to 50,000	Up to 300,000	Up to 500,000	Up to 5,000	Up to 10,000	Up to 20,000
Emergency Medical Assistance Or Evacuation	Unlimited	Unlimited	Unlimited	Up to 100,000	Up to 100,000	Up to 100,000
Hospital Confinement Allowance	250 per day Up to 5,000	250 per day Up to 15,000	300 per day Up to 20,000	-	-	150 per day Up to 1,500
Repatriation of Mortal Remains	Unlimited	Unlimited	Unlimited	Up to 100,000	Up to 100,000	Up to 100,000
Emergency Travel And Accommodation Expenses	Arrangement only	Up to 5,000	Up to 7,500	Up to 500	Up to 1,000	Up to 1,500
Accidental Death & Disablement	Up to 100,000	Up to 200,000	Up to 200,000	Up to 100,000	Up to 100,000	Up to 100,000
TRAVEL INCONVENIENCE BENEFITS						
Luggage & Personal Effects	Up to 2,500	Up to 5,000	Up to 7,500	Up to 2,000	Up to 2,500	Up to 3,000
Loss of Travel Documents	-	Up to 5,000	Up to 5,000	-	-	-
Theft of Cash	-	Up to 750	Up to 800	-	-	-
Luggage Delay	-	250 per 8 hours Up to 750	300 per 8 hours Up to 1,500	250 per 6 hours Up to 250	250 per 6 hours Up to 500	250 per 6 hours Up to 750
Travel Delay	200 per 8 hours Up to 2,400	250 per 8 hours Up to 3,250	300 per 8 hours Up to 4,200	150 per 6 hours Up to 1,000	150 per 6 hours Up to 1,500	150 per 6 hours Up to 2,000
Travel Misconnection	-	250 per 8 hours Up to 500	300 per 8 hours Up to 1,200	-	-	-
Flight Overbooking	-	Up to 200	Up to 250	-	-	-
Trip Cancellation	Up to 5,000	Up to 20,000	Up to Trip Value	Up to Airfare Value	Up to 2,500	Up to Trip Value
Trip Curtailment	Up to 5,000	Up to 20,000	Up to Trip Value	Up to Airfare Value	Up to 2,500	Up to Trip Value
Personal Liability	Up to 500,000	Up to 1,000,000	Up to 1,500,000	Up to 500,000	Up to 750,000	Up to 1,000,000
Home Protection	-	Up to 1,000	Up to 2,000	-	-	-
24 HOUR ASSISTANCE ACCESS*						
24 Hour Emergency Assistance Helpline	✓	✓	✓	✓	✓	✓
24 Hour Concierge and Travel Assistance Service	✓	✓	✓	✓	✓	✓
Urgent Message Relay	✓	✓	✓	✓	✓	✓
Legal or Embassy Referral	✓	✓	✓	✓	✓	✓
Emergency Travel Arrangements	✓	✓	✓	✓	✓	✓
Lost Luggage Retrieval	✓	✓	✓	✓	✓	✓
Lost Passport Assistance	✓	✓	✓	✓	✓	✓
Translator / Interpreter Service Arrangement	✓	✓	✓	✓	✓	✓
Arrange Accommodation due to Travel Delay	✓	✓	✓	✓	✓	✓
Emergency Cash Advance	✓	✓	✓	✓	✓	✓

* Arrangement Only

* Please note this is a Summary of Benefits and the specific details applicable to the MHinsure products are set out in the Policy Wording available at www.malaysiaairlines.com.

* Prices and Summary of Benefits are valid at the time of printing and may be subject to change.

Travel with Peace of Mind

Relax, as you take yourself across the globe whether for business or leisure, with colleagues, family or friends, rest assured that whoever and whatever you bring along for your travel are in safe hands.

MHinsure offers 3 levels of comprehensive cover for domestic and international travellers. The policy is available for citizens or residents of Malaysia travelling on any airline from or within Malaysia. You can choose either a single trip coverage or the annual coverage if you are a frequent international traveller. To help you to decide on the **MHinsure** product that is suitable to your travel needs, please refer to the Summary of Benefits on the following page.

Quality & Reliable Assistance assured

In Malaysia, **MHinsure** is underwritten by Etiqa Insurance Berhad. **MHinsure** gives you access to 24 hour Emergency Medical and Travel Assistance from the global leader in Assistance Services, Mondial Assistance.

